

HDFC ERGO General Insurance Company Limited

Formerly HDFC General Insurance Limited from Sept, 14, 2016 and L&T General Insurance Company Limited upto Sept, 13, 2016).

Registered & Corporate Office: 1st Floor, HDFC House, 165-166 Backbay Reclamation, H. T. Parekh Marg, Churchgate, Mumbai - 400 020.

Customer Service Address: 6th Floor, Leela Business Park, Andheri Kurla Road, Andheri (E), Mumbai - 400 059.

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 Toll-free: 1800 2666 400 (Accessible from India only)

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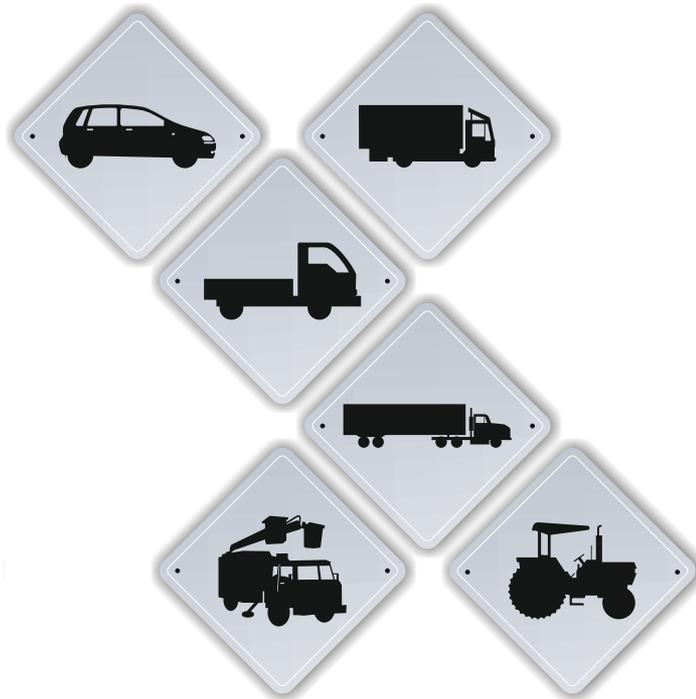
HDFC ERGO

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COMMERCIAL VEHICLE

HDFC ERGO

Keeping your business on the move



In this dynamic age, our business needs to be on the move- ALWAYS! And this should be irrespective of the eventualities that occur in its day to day functioning. At HDFC ERGO it is our endeavour to assure you just that. Our commercial vehicles insurance brings to you specialised tailor-made features to suit your business requirements. With us you can be rest assured of an end-to-end automated process which ensures fast track claim settlement of your claim with minimal documentation. With us, your vehicle's insurance is in safe hands.

WHAT IS COVERED

- Own damage to the vehicle caused by:
 - Accidental external means
 - Burglary, housebreaking or theft
 - Fire, explosion, self ignition, lightning
 - Terrorism, riots, strike or malicious act
 - Transit by road, rail, inland waterway, lift
 - Earthquake, flood, storm, landslide, rockslide

- **Legal liability for injury and / or damage to third party arising out of the use of the vehicle.**

- **In addition, your policy also includes:**
 - Reimbursement of towing charges upto ₹750, ₹1500 and ₹2,500 varies depending on the vehicle type

KEY SERVICE FEATURES

Simple Documentation for hassle free claims settlement

- Duly filled and signed claim form
- Driving license
- Registration book copy
- Copy of insurance certificate
- Load challan
- Route permit
- Fitness certificate
- FIR
- Tax paid receipt

PAYMENT ADVANCES

No need to raise money in a hurry to pay for your repairs. Advances upto 80% of insurer liability.

Spot Survey: To be carried within 6 hours, waived after 6 hours.

Avail **cashless claims** at all our associated garages / workshops.

Toll-free helpline no. 1800-2-700-700 for any queries/claims assistance (Accessible from India only).

WHAT IS NOT COVERED

- General ageing, wear and tear
- Mechanical or electrical breakdown, failure
- Loss / damage attributable to war, mutiny, nuclear risks
- Loss / damage outside India
- Partial theft

KEY HIGHLIGHTS:

- Comprehensive policy - provides a host of covers in a single policy
- Get your no claim bonus transferred in case you switch from your existing insurer to HDFC ERGO
- A team of dedicated relationship managers at all locations to manage our strategic partnership
- Toll free helpline No. - For any product or claims queries
- Use of state of the art technology for claims and policy processing
- Cashless claims service at associated garages / workshops
- For non-cashless claims service, reimbursement within 7 working days on full and final receipt of claim documents
- Standardized quality service across the country